UX / Usability Engineer (m/w/d)

Permanent employee, full-time, immediately – Berlin.

Your tasks
- Create and enforce UX and design principles by following customer-centricity
- You accompany the product owners for understanding the process of an end customer and support in translating a problem into a solution proposal
- You do customer interviews and test sessions
- You define and constantly influence the customer journey from the very first touchpoints on landing pages, up to the daily touchpoints in the products
- You create visual and clickable prototypes for iteration with customers and the team
- You create the final product UIs, ready to be developed
- You are a sparring partner for the frontend developers and the testers

You also are
- You continuously audit the usability of the products and use measuring tools to derive action items
- You strive for quality and do your best to reach the best user experience
- You support continuous improvement by giving feedback to methods and processes
- You are only happy when a functionality brings value to an end user

Your skills
- You have previous experience in defining, measuring and managing user-centric journeys for complex business applications, working in a SaaS is a plus
- You have a very good experience with mockup and user behavior monitoring tools
- You have a very good knowledge of exploratory interview methods
- You are very familiar with different frontend design patterns and know how to positively enforce them
- Very good understanding of agile development processes (Scrum, Kanban)
- You know how to support the team in the estimation processes
- You feel comfortable communicating in English, German is a big plus
- You are curious and keep yourself up-to-date, you like to learn about new methodologies, tools and technologies

You can find out more about your career opportunities in our company on the next page.
About NeoMonitor | FP NeoMonitor GmbH is a new founded 100% subsidiary of Francotyp Postalia. We set out with our team to deliver customer value and grow by applying lean startup and agile principles. The offerings will be aligned with market demand and their value proposition realized through customer-centric validation.

Please send us your application, stating your earliest possible starting date and your salary expectations, via e-mail to personal@neomonitor.de

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Ritterstraße 24-27
10969 Berlin

Your benefits

➔ Your work makes the difference – you are not a minor part of a larger enterprise level software but pivotal
➔ Direct contact to the product team and the opportunity to participate in customer centric activities if wanted.
➔ Working from home is no problem as long as results are achieved. It is our strong believe, that collaborating on site increases the teams quality and spirit.
➔ We inherit a lean start up environment. Your feedback helps strengthen the team and thus the product quality.